


Please see below for brief description of the tools available to help you better understand and manage your healthcare coverage.



Find...
benefit information at your fingertips.

Wednesday, May 18, 2011
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Welcome:

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Primary Insured

Change Password

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Dean Health Plan

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Eligibility Changes

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ELIGIBILITY INFORMATION

View Coverages	View current and historical (up to three years) benefit and coverage information for the selected member or subscriber.
View Demographics	View current demographic information for the selected member or subscriber

BENEFIT UTILIZATION

View Claims Status	Search by date range and/or claim status to access detailed claims information and EOBs with a service date within the previous 60 days. A total of 18 months of history is available.
Claims Itemization Listing	Create an itemized list of all claims for a selected date range with grand totals.
View Referrals/Authorizations	View status and details of referrals and authorizations that have been submitted to DHP.
View Pharmacy Information	Look up past pharmacy records and ma

MEMBER SERVICES

Manage Web Account	Manage web information such as user ID, password, and email address.
Provider Search	Search the online provider directory (deancare.com/doctors)
Request ID Cards	Submit a request to DHP to process a new ID card for the selected member(s). Generate and print the Eligibility Verification form for immediate proof of insurance eligibility.
View Online Announcements	View member announcements provided by DHP and the employer group.
View Online Documents	View documents provided by DHP and the employer group.
View Online Links	View links provided by DHP and the employer group.
View Personal Wellness Profile	Track your health records and compare results throughout the years.
Online Wellness Center	Your source for extensive wellness information. Browse health recipes, personal health tips, home safety ideas and more.
Your Benefit Information	Use the Document Center to view benefit information by group number of member ID number.
Change PCP Information	Select a new PCP for the selected member(s) and submit the change to DHP
View Pended Transactions Status	Track the progress and resolution of pending transactions.

ELIGIBILITY CHANGES*

Change Subscriber Information	Update subscriber demographic and address information and submit changes to DHP
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*Only subscribers and employer groups have access to perform this function.